NorthCare Network

Standard (non-urgent) Prior Authorization Requests Data Sheet

In 2025, we received a total of 7289 standard (non-urgent) prior authorization requests for our covered patients. 97% were approved.

Table 1

Below are key metrics related to standard (non-urgent) prior authorization requests for the measurement year.

Total Standard Prior Authorization Requests	7289
Requests Approved	7038
% Requests Approved	97%
Requests Denied	251
% Requests Denied	3%
Requests approved within 14 days	6972
% Requests approved within 14 days	96%
Requests denied within 14 days	248
% Requests denied within 14 days	3%
Requests approved only after time for review was extended	0
% Requests approved only after time for review was extended	0%
Requests denied only after time for review was extended	0
% Requests denied only after time for review was extended	0%
Total Standard Appeals of Prior Authorization Decisions	17
Requests approved only after appeal	4
% Requests approved only after appeal	24%
Requests denied only after appeal	11
% Requests denied only after appeal	65%

Prior Authorization Requests

7038 (97%)

Determination
- Approved
- Denied

Prior Authorization Requests where time for review was extended

The mean (average) time that it took to make standard prior authorization decisions was 2 days. The median (middle) time that it took to make standard prior authorization decisions was 1 days.

NorthCare Network
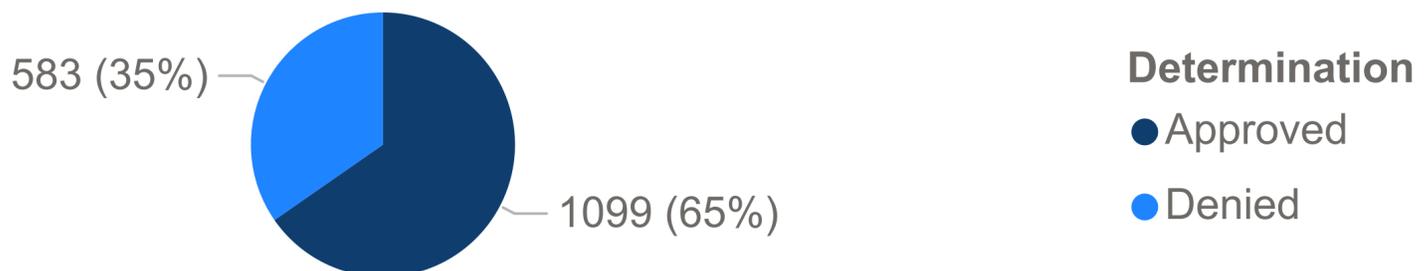Expedited (urgent) Prior Authorization Requests Data Sheet

In 2025, we received a total of 1682 expedited (urgent) prior authorization requests for our covered patients. 65% were approved.

Table 2
Below are key metrics related to expedited (urgent) prior authorization requests for the measurement year.

Total Expedited Prior Authorization Requests	1682
Requests Approved	1099
% Requests Approved	65%
Requests Denied	583
% Requests Denied	35%
Requests approved within 72 hours	1093
% Requests approved within 72 hours	65%
Requests denied within 72 hours	583
% Requests denied within 72 hours	35%
Requests approved only after time for review was extended	0
% Requests approved only after time for review was extended	0%
Requests denied only after time for review was extended	0
% Requests denied only after time for review was extended	0%
Total Expedited Appeals of Prior Authorization Decisions	7
Requests approved only after appeal	0
% Requests approved only after appeal	0%
Requests denied only after appeal	6
% Requests denied only after appeal	86%

Prior Authorization Requests

583 (35%)
1099 (65%)

Determination
- Approved
- Denied

Prior Authorization Requests where time for review was extended

The mean (average) time that it took to make expedited prior authorization decisions was 0 days. The median (middle) time that it took to make expedited prior authorization decisions was 0 days.