

## NORTHCARE NETWORK

<b>POLICY TITLE:</b> Network Management Reciprocity and Efficiency	<b>CATEGORY:</b> Network Management	
<b>EFFECTIVE DATE:</b> 1/10/18	<b>BOARD APPROVAL DATE:</b> 1/10/18	
<b>REVIEW DATE:</b> 1/15/26	<b>REVISION(S) TO POLICY STATEMENT:</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<b>OTHER REVISION(S):</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>RESPONSIBLE PARTY:</b> Provider Network Specialist	<b>CEO APPROVAL DATE:</b> 2/3/26 Megan Rooney, CEO	

### **APPLIES TO**

NorthCare Network Personnel  
Network Providers

### **POLICY**

It is the policy of NorthCare Network to promote system efficiencies at all levels of service delivery and management. Regional and State-wide reciprocity expectations are required with a goal to prevent duplication and unnecessary repetitive use of scarce public resources at all levels of management and operation of provider networks.

### **PURPOSE**

To comply with state and federal regulations and mandates, and to ensure overall quality and consistency of provider network management.

### **DEFINITIONS**

**Efficiencies:** Reduction in or best use of staff time, cost or other resources.

**Reciprocity:** Process whereby corresponding status is mutually granted by one system to the other.

### **REFERENCES**

- MDHHS/PIHP Contract  
<https://www.michigan.gov/mdhhs/doing-business/contractor>
- MDHHS Policies & Practices Guidelines- Reciprocity Standards  
<https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/practiceguidelines>

### **HISTORY**

NEW POLICY: 1/10/18

REVIEW DATE: 11/26/18, 2/4/20, 12/1/20, 1/11/22, 11/2/22, 9/12/23, 7/1/24, 4/18/25, 1/15/26

REVISION DATE: 11/26/18, 12/1/20, 9/12/23

CEO APPROVAL DATE: 12/11/17, 12/4/18, 2/26/20, 1/5/21, 2/1/22, 12/6/22, 10/12/23, 8/6/24, 5/7/25, 2/3/26

BOARD APPROVAL DATE: 1/10/18

## **PROCEDURES**

1. NorthCare Network will ensure internal and external reciprocity efforts as outlined in the MDHHS/PIHP Contract, Reciprocity Standards.
2. NorthCare Network's Network Management Committee is responsible for the oversight of reciprocal network management activities, including reciprocal training approvals and the facilitation of cross system training reciprocity related communications.
3. NorthCare Network requires that each CMHSP system demonstrate internal and external reciprocity as outlined in the MDHHS/PIHP Contract, Reciprocity Standards.