#### NORTHCARE NETWORK

POLICY TITLE:	CATEGORY:	
Clinical Practices Guideline	Clinical Practices	
EFFECTIVE DATE:	BOARD APPROVAL DATE:	
2/2/11	12/4/13 – Retro to 11/27/13	
REVIEW DATE:	REVISION(S) TO	OTHER
10/2/24	POLICY STATEMENT:	REVISION(S):
	☐ Yes ⊠ No	
RESPONSIBLE PARTY:	CEO APPROVAL DATE: 11/5/24	
Clinical Practices Coordinator	Megan Rooney, CEO	

# **APPLIES TO**

NorthCare Network Personnel Network Providers

### **POLICY**

NorthCare Network adopts and disseminates practice guidelines for the provision of acute and chronic care services that are relevant to the targeted populations served by the network. Clinical Practice Guidelines are published by NorthCare Network for the individuals and families served by the Member CMHSPs and individuals who are served by Substance Use Treatment Providers. The Practice Guidelines include the Policies and Guidelines to the MDHHS/PIHP Master Contract with MDHHS focused on Best Practice Guidelines written by MDHHS. Other clinical guidelines may be developed by NorthCare Network based on the requirements outlined in the Balanced Budget Act that treatment practices "Are based on valid and reliable clinical evidence or a consensus of health care professionals in the particular field; consider the needs of the enrollees; are adopted in consultation with contracting health care professionals; and are reviewed and updated periodically as appropriate."

#### **PURPOSE**

To assist clinicians by providing an analytic framework for the evaluation and treatment of individuals receiving services. The guidelines organize/codify the body of knowledge, skills, and information to implement the clinical practices of specialty mental health services and supports and the provision of substance use disorder services.

#### **REFERENCES**

- Federal Balanced Budget Act 42CFR 438.236 (b, c & d)
- Michigan Medicaid Managed Specialty Services and Supports Contract
- MDHHS Policies and Practice Guidelines
   https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/practiceguidelines
- NorthCare Network Policy Development www.northcarenetwork.org
- Substance use disorder services policies
   <a href="https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/drugcontrol/reportstats/reportcontent/policies-and-advisories">https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/drugcontrol/reportstats/reportcontent/policies-and-advisories</a>

### HISTORY

REVISION DATE: 1/11/12, 1/30/13, 11/27/13, 11/5/14, 7/7/16, 5/22/17; 3/13/18, 1/4/19,

11/10/19, 1/3/20, 9/24/20, 7/19/21, 5/2/22, 2/21/23, 12/5/23, 10/2/24

REVIEW: 1/13/11, 1/11/12, 1/30/13, 11/27/13, 11/5/14, 9/17/15, 7/7/16, 5/22/17; 3/13/18;

1/4/19, 11/10/19, 1/3/20, 9/24/20, 7/19/21, 5/2/22, 2/21/23, 12/5/23, 10/2/24

CEO APPROVAL: 1/30/13, 11/27/13, 11/5/14,10/6/15, 8/2/16, 6/6/17, 3/27/18, 2/7/19, 12/3/19,

1/7/20, 9/24/20, 8/3/21, 6/9/22, 6/5/23, 1/4/24, 11/5/24

BOARD APPROVAL: 2/2/11, 12/4/13

# **PROCEDURES**

- NorthCare Network adopts and provides technical support for the Member CMHSP implementation of all the Practice Guidelines and Technical Requirements with a clinical focus stated in the MDHHS/PIHP Contract Policies and Practice Guidelines located at: https://www.michigan.gov/mdhhs/keep-mihealthy/mentalhealth/mentalhealth/practiceguidelines
- B. NorthCare Network Clinical Practice Guidelines include the standard risk assessment tools for specialty mental health services. NorthCare Network also develops Clinical Practice Guidelines in other areas of clinical practice when there is regional direction needed to improve or expand clinical services. This may be done in combined effort with SAMHSA, MDHHS or it may be a regional initiative. The guidelines are drafted by workgroups composed of content experts across the region and reviewed by the Clinical Practices Quality Improvement Committee. The Committee makes a recommendation to the CEO and NorthCare Quality Management Committee. Adoption is dependent upon NorthCare Network approval. The NorthCare Network Clinical Practices Guidelines are published on the NorthCare Network website and are available to the provider network and the public. Sections will be reviewed no less than annually and updated as needed. Providers will participate in and be notified of the annual review when completed.

# C. Implementation of Practice Guidelines

- MDHHS Practice Guidelines and MDHHS Technical Requirements are implemented via contract with NorthCare Network and sub-contracts with the Member CMHSPs and Substance Use Treatment Providers.
- EBPs may be implemented through a grant funded opportunity for training and technical assistance. A regional project team may be created with clinical experts regarding the population for which the EBP is being recommended.
- The regional Clinical Practices Quality Improvement Committee monitors. evaluates, and suggests improvements in the implementation of the Clinical Practice Guidelines.

#### D. Dissemination

Clinical Practice Guidelines are published by NorthCare Network for the individuals and families served by the Member CMHSPs and individuals who are served by Substance Use Treatment Providers. Clinical leads at the Member CMHSP's who attend the Clinical Practices Workgroup will be expected to further disseminate the material to their staff. Staff will complete an attestation in the online learning management system indicating they are aware of the updated practice guidelines and know where/how to access them.

SUD providers will be notified of the SUD Operations Manual updates via Network Management and are responsible for disseminating the material to their staff.

Clinical Practice Guidelines are made available to the public via Northcare website. Consumers are notified of clinical practices via member handbook, website, and on request.