NorthCare Network

1230 Wilson Street Marquette, Michigan 49855

ANNOUNCEMENT

Alternate Phone Numbers During Telephone System Transition

During the week of August 25th, NorthCare Network will be completing a transition to a new telephone system.

Due to technical difficulties with moving our phone numbers from one service provider to another, you may temporarily experience problems when trying to contact us at the numbers you normally use.

If you are unable to get through on any NorthCare Network phone number, please try one of the following alternatives:

	Regular Number(s)	Alternative Number(s)
Customer Service	(888) 333-8030 (906) 225-7254	(906) 207-9401
SUD Services	(800) 305-6564 (906) 225-7222	(906) 207-9402
Utilization Management / Continued Stay Reviews	(906) 936-6864	(906) 207-9408

This change will not impact our fax numbers.

Once our phone numbers finish moving to the new service, the alternative numbers will no longer be connected.

We expect any problems to be resolved within one week.



Customer Service: 888-333-8030 or (906) 225-7254

Admin. Fax: (906) 232-1070 Clinical Fax: (248) 406-1287 SUD Fax: (248) 406-1286 www.northcarenetwork.org